



Positive outcomes
through partnership

WORKERS COMPENSATION & INJURY MANAGEMENT TRAINING

BENEFITS OF OUR TRAINING

MANAGERS AND SUPERVISORS WILL LEARN

- ▶ The behaviours of injured workers and how an injury impacts their work and personal life
- ▶ How your dealings with injured workers can impact on the workers' engagement, productivity and recovery, as well as the culture of the workplace
- ▶ Ways to motivate and coach injured workers to reduce conflict
- ▶ The tools to effectively deal with problem workers
- ▶ How to engage co-workers in the process of assisting injured workers return to duties and health
- ▶ The best step-by-step process to successfully return an injured worker to the workplace, saving your business time and money
- ▶ Happy workers don't make long term claimants

When it comes to Workers Compensation, managers in businesses both large and small report the same concerns – it's complicated, difficult and confusing.

That's why organisations turn to
On Track Injury Consulting for Workers
Compensation training for their staff

We offer a practical and informative workers compensation training program. Our training program has been designed to help your staff better manage workers compensation, ultimately saving your business time and money. Whether you manage your workers compensation in house or outsource the function, this training will benefit your company.

PROGRAM DETAILS

Our training is ideal for managers at all levels – from CEO and senior managers to supervisory staff

OUR TRAINERS

All our trainers are part of a multidisciplinary team experienced in workers compensation management.

DELIVERY METHOD

To deliver effective learning outcomes our training is highly interactive and suitable for English as a second language (ESL) staff.

LOCATION

At your workplace or in our training facilities.

DURATION

Half day, 4 hours.

COST

Varies according to number of participants and training location. Please contact us for details.

for more information contact us on:

Phone 1300 854 550 | Fax 1300 854 580 | Email info@otic.net.au

Address PO Box 338 Cronulla, NSW 2230

www.ontrackinjuryconsulting.com.au



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TRAIN YOUR TEAM TO BETTER MANAGE WORKPLACE INJURIES

On Track Injury Consulting are leaders in providing independent injury and claims management services.

By adopting a consultative approach, we train your team to use their skills and abilities in preventing and managing workplace injuries. Let us show you how our initiatives and programs can save you money and deliver more profit to your bottom line.

OTHER SERVICES WE OFFER

Claims management and review
Injury management
Workers compensation audit
Accident investigation
Ergonomic assessment
Pre-employment strategies
Small Business Packages

WHY US?

- 20 years experience in workers compensation
- Skilled in working with a diverse cultural mix
- Experience with companies with multiple locations across Australia.

TRAINING OUTCOMES

- ▶ Improve your overall understanding of workers compensation
- ▶ Understand your roles and responsibilities regarding injury management
- ▶ Learn more about your legal obligations
- ▶ Understand the importance of culture in building a healthy and positive workplace and workers compensation program
- ▶ Clarity on the roles and responsibilities of the employer, worker, doctor and insurer
- ▶ Understand the 'life-cycle' of a claim and the claim management process
- ▶ Learn how to implement a return to work plan and manage an injured person in the workplace

At On Track Injury Consulting our focus is to achieve positive outcomes for both the employer and the employee.

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